

# KIRK R. NUGENT

## Technology Architecture & Integration | Quality Assurance Management

*Results-focused, versatile, and accomplished professional, offering solid expertise within the field of global IT delivery and project management*



(202) 802-5998



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11 Patana Lane SW Huntsville AL  
35824

## EXECUTIVE SUMMARY

- 15 years as a hands-on Solution Architect and a Technical Project Manager driving enterprise applications strategic planning, roadmaps, application technical architecture & design, and leading company-wide strategic imperative projects to meet business dynamics and market challenges.
- Proven track record in building and managing highly talented and productive development teams. Team successfully delivered many value added business critical multi-million dollar projects modernizing and automatic business processes and operations increased productivity and reduced operational resource cost.
- Articulate communicator, with outstanding communication, interpersonal, organizational, and time management aptitudes.
- American Association of University Administrators (AAUA) **2018 Exemplary Models Award** Recipient
- The 2018 Winter II Edition of Toggle Magazine includes a feature on Kirk Nugent titled "**Wired to Serve in Good Faith**" on page 150. It is a comprehensive look at Mr. Nugent's career and its impact.
- **Portfolio:** <http://bio.kirknugent.me/>

## CORE COMPETENCIES

- Solution Architecture Designs
- IT Governance
- Project Management
- Agile Methodology (SCRUM)
- Policy Development
- Quality Assurance
- Technical Support
- Budget Administration
- Software Development (SDLC)
- User Requirements Consulting
- Root-Cause Analysis
- Information Technology Management
- Cross-functional Collaboration
- Resource Vendor Management
- Performance Management

## PROFESSIONAL EXPERIENCE

### Director of Information Technology

Sep. 2018 – Present

#### Wallace State Community College Hanceville, AL. USA

- Creation and implementation of a Campus-wide Technology Strategic Plan.
- Generate departmental budget, goals, and objectives and conduct evaluations of goal attainment.
- Plan technology advancement for the college campus, including fiber optic infrastructure, video technology, and hardware/software platforms, cyber security, and regulatory compliance.
- Chair Technology Committee meetings and advise on campus technology strategic plan.
- Serve on the Alabama Community College System (ACCS) Technology Task Force chaired by the Chancellor.
- Supervise, develop and evaluate department employees.

### Chief Information Officer

Aug. 2015 – Sep. 2018

#### Oakwood University Huntsville, AL. USA

- Provide vision and leadership for developing and implementing efficient, innovative and cost effective technology solutions for the entire campus; coordinate activities in such fields as electronic data processing, information systems, systems analysis, and computer programming.
- Serve as a member of the President's Council, supervise the AVP for technology and report to the President; chair the University-wide IT Management Council.
- Control IT operational budgets and expenditures; direct daily operations of department, analyzing workflow, establishing priorities, developing standards and setting deadlines.
- Recruit, hire, train and supervise staff, or participate in staffing decisions. Consult with users, management, vendors, and technicians to assess computing needs and system requirements.
- Identify and implement best practices for optimizing infrastructure and operations costs, improving system performance, and ensuring service-level requirements are met.

## **Information Technology Director**

**Aug. 2011 – Aug. 2015**

### **Seventh-Day Adventist Church Southern Africa Division Pretoria, South Africa**

- Instituted project-management policies and procedures to create PMO model to control projects, resulting in standardized system to define, categorize, and track projects.
- Established Information Technology as a Department in the organization. sourced, hired, and trained IT personnel for Union Offices; developed and maintained new employee Orientation for all IT Access and Equipment.
- Maintained, updated, and sourced all IT Contracts for products, services, and support; managed expenditure of IT Budget; directed selection, procurement, and implementation of significant IT initiatives.
- Recommended, implemented, and supported Division-wide IT Solutions, such as: SunPlus, SDA GAN (VoIP), eDocs, Email Servers, ACMS, NetAdventist, Video Conferencing, LiveStream, Internet Speed Minimum Requirement, etc.

## **Technical Support Specialist**

**Jan. 2008 – Aug. 2011**

### **Seventh-Day Adventist World Church HQ Silver Spring, MD. USA**

- Developed an automated Installer for SunPlus Client and Server Software. Provided Technical Support to all SunPlus Sites world-wide using the Illient Service Request System.
- Trained all Seventh-day Adventist Division IT Directors on the proper setup, maintenance, and support for the SunPlus System.
- Setup and Maintained SunPlus Department Network and Servers; coordinated SunPlus Accounting Service Centers (SASC) IT Infrastructure for the satellite office in Manila, Philippines.
- Liaison with the Seventh-day Adventist World Church HQ IT Department on different tasks as they relate to the SunPlus System.

## **PRIOR EXPERIENCE**

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- **Market Data Services, Analyst** **Aug. 2005 – Jan. 2008**  
T. Rowe Price Investment Technologies Baltimore, MD. USA
- **Workstation Support Specialist** **Jan. 2004 – Aug. 2005**  
T. Rowe Price Investment Technologies Baltimore, MD. USA
- **ODIN Support Technician** **Aug. 2002 – Jan. 2004**  
NASA– Goddard Space Flight Center Greenbelt, MD. USA

## **EDUCATION HISTORY**

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- **Bachelors of Science in Engineering Technology** **May. 2002**  
Andrews University Berrien Springs, MI. USA | **Major:** Management
- **Certified SCRUM Master (CSM)** **Oct. 2017**  
Birmingham, AL | **SCRUM Alliance License 000715419**
- **Project Management Professional (PMP)** **Mar. 2018**  
Huntsville, AL | **Project Management Institute License 2159862**
- **Certified in the Governance of Enterprise IT (CGEIT)** **Nov. 2018**  
Huntsville, AL | **Information Systems Audit and Control Association License 1808080**

## **EXTRACURRICULAR ACTIVITIES**

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- Co-Founder AdventSeat.com, Adventist Church Location Directory 2012
- Ordained SDA Elder, Miracle Temple Church in Baltimore MD. 2010
- Co-Founder YourKomposition.com LLC, Web Design & Photography Firm 2009
- Ordained SDA Deacon, Miracle Temple Church in Baltimore MD. 2008
- Computer Learning Center Director, Miracle Temple Church in Baltimore MD., 2003 – 2005
- Music Director, Not By Chance Ministries of Berrien Springs MI., 1998 - 2002
- President, Beta Phi Alpha INC. Alpha Chapter in St. Joseph MI. 1998 – 1999

## REFERENCES

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Available upon request