

KIRK R. NUGENT

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Technology Architecture & Integration | Quality Assurance Management Qualifications Summary

Results-focused, versatile, and accomplished professional, offering solid expertise within the field of global IT delivery and project management

- **15 years hands-on expertise as a Solution Architect and a Technical Project Manager** driving enterprise applications strategic planning, roadmaps, application technical architecture & design, and leading company-wide strategic imperative projects to meet business dynamics and market challenges. PMP, CMS, and BS in Engineering Technology credentials.
- **Technical Strategist**, plan and manage multimillion-dollar projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
- **Expert in agile and waterfall project management methodologies.** Known for ability to produce high-quality deliverables that meet or exceed timeline and budgetary targets.
- **Excellent communicator**; leverage technical, business and financial acumen to communicate effectively with client executives and their respective teams.

– Areas of Expertise –

- Solution Architecture Designs
- Quality Assurance
- Root-Cause Analysis
- IT Governance
- Technical Support
- Information Technology Management
- Project Management
- Budget Administration
- Cross-functional Collaboration
- Agile Methodology (SCRUM)
- Software Development (SDLC)
- Resource Vendor Management
- Policy Development
- User Requirements Consulting
- Performance Management

PROFESSIONAL EXPERIENCE

OAKWOOD UNIVERSITY, Huntsville, AL | August 2015 – Present

Chief Information Officer

- Provide vision and leadership for developing and implementing efficient, innovative and cost effective technology solutions for the entire campus; coordinate activities in such fields as electronic data processing, information systems, systems analysis, and computer programming.
- Serve as a member of the President's Council, supervise the AVP for technology and report to the President; chair the University-wide IT Management Council.
- Control IT operational budgets and expenditures; direct daily operations of department, analyzing workflow, establishing priorities, developing standards and setting deadlines.
- Recruit, hire, train and supervise staff, or participate in staffing decisions. Consult with users, management, vendors, and technicians to assess computing needs and system requirements.
- Identify and implement best practices for optimizing infrastructure and operations costs, improving system performance, and ensuring service-level requirements are met.

SEVENTH-DAY ADVENTIST CHURCH SOUTHERN AFRICA DIVISION, Pretoria, South Africa | August 2011 – August 2012

Information Technology Director

- Instituted project-management policies and procedures to create PMO model to control projects, resulting in standardized system to define, categorize, and track projects.
- Established Information Technology as a Department in the organization. sourced, hired, and trained IT personnel for Union Offices; developed and maintained new employee Orientation for all IT Access and Equipment.
- Maintained, updated, and sourced all IT Contracts for products, services, and support; managed expenditure of IT Budget; directed selection, procurement, and implementation of significant IT initiatives.
- Recommended, implemented, and supported Division-wide IT Solutions, such as: SunPlus, SDA GAN (VoIP), eDocs, E-mail Servers, ACMS, NetAdventist, Video Conferencing, LiveStream, Internet Speed Minimum Requirement, etc.

SEVENTH-DAY ADVENTIST WORLD CHURCH HQ, Silver Spring, MD | January 2008 – August 2011

SunPlus Information Technology Director

- Developed an automated Installer for SunPlus Client and Server Software. Provided Technical Support to all SunPlus Sites world-wide using the Illient Service Request System.
- Trained all Seventh-day Adventist Division IT Directors on the proper setup, maintenance, and support for the SunPlus System.
- Setup and Maintained SunPlus Department Network and Servers; coordinated SunPlus Accounting Service Centers (SASC) IT Infrastructure for the satellite office in Manila, Philippines.
- Liaison with the Seventh-day Adventist World Church HQ IT Department on different tasks as they relate to the SunPlus System.

T. ROWE PRICE INVESTMENT TECHNOLOGIES, Baltimore, MD | August 2005 – January 2008

Market Data Services, Analyst

- Supported appx.100 traders in 7 different countries directly; handled a myriad of software related problems.
- Led contact for all Market Data Services Applications; ordered all new equipment (servers, circuits, software, etc.).
- Provided direct support for this equipment and offering documentation and tutorials.
- Supported various trading applications which included Bloomberg, Bridge/Reuters Station, Charles River Management System, Macgregor XIP (Merrin), and Electronic Communication Network

PRIOR EXPERIENCE

Workstation Support Specialist | Jan. 2004 – Aug. 2005

T. Rowe Price Investment Technologies Baltimore, MD. USA

ODIN Support Technician | Aug. 2002 – Jan. 2004

NASA– Goddard Space Flight Center Greenbelt, MD. USA

EDUCATION

Certified Scrum Master (CSM) | November 2017

Project Management Professional (PMP) | February 2018

Bachelors of Science in Engineering Technology

Andrews University Berrien Springs, MI. USA | Major: Management | May 2002

EXTRACURRICULAR ACTIVITIES

- Co-Founder AdventSeat.com, Adventist Church Location Directory 2012
- Ordained SDA Elder, Miracle Temple Church in Baltimore MD. 2010
- Co-Founder YourKomposition.com LLC, Web Design & Photography Firm 2009
- Ordained SDA Deacon, Miracle Temple Church in Baltimore MD. 2008
- Computer Learning Center Director, Miracle Temple Church in Baltimore MD., 2003 – 2005
- Music Director, Not By Chance Ministries of Berrien Springs MI., 1998 - 2002
- President, Beta Phi Alpha INC. Alpha Chapter in St. Joseph MI. 1998 – 1999

REFERENCES

Timothy Trine

Director of Clients Services

Andrew University

269.471.6118

Haggai Abuto

Information Technology

Director East- Central Africa Division

www.ecd.adventist.org

Roengsak Cartwright

Director of Information Technology

La Sierra University

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